

Michele Bischof, Chair Jason Hoffman, Vice-Chair Chris Maiers, SWIC Curtis "Wally" Walser, Deputy SWIC

Michele Bischof
City of Des Moines Fire Dept.

Eric Dau Clinton County Communications

Blake DeRouchey
Iowa Homeland Security &
Emergency Management

Dennis HartDepartment of Management

Jason HillCity of West Des Moines

Jason HoffmanCarroll County 911 Coordinator

Chris Maiers SWIC - ISICSB

Gerard Meyers
Department of Public Safety

William McLain, Master Sergeant Iowa National Guard/Dept. of Defense

Shawn Wagner ISICSB

Curtis "Wally" Walser City of Cedar Rapids Fire Dept.

Jim Wittenwyler
Department of Public Safety

Bob Younie Department of Transportation

Vacant Governor's Office

RIC Leaders
Rob Dehnert, RIC 1 Chair
Jason Hoffman, RIC 1 Vice-Chair
Brian Blodgett, RIC 2 Chair
Joel Rohne, RIC 2 Vice-Chair
Corey Trucke, RIC 3 Chair
Shawn Olson, RIC 3 Vice-Chair
Larry Hurst, RIC 4 Chair
Mike Jensen, RIC 4 Vice-Chair
Larry Smith, RIC 5 Chair
Vacant, RIC 5 Vice-Chair
Vacant, RIC 6 Chair
Steph Coffey, RIC 6 Vice-Chair

ISICSB FirstNet Broadband Committee Meeting

Iowa Department of Public Safety (DPS)
Ole O. Roe Learning Center (Room 122)
215 E. 7th St., Des Moines, IA 50319
Tuesday, April 14, 2020
10:00 AM – 11:00 AM

FIRSTNET MEETING MINUTES

Call to Order/Conference Line

Meeting called to order by Chair Bischof at 10:00 a.m.

Conference telephone line was open for public listening and board members.

Committee Members Present In-Person: None.

Committee Members Present on Conference Line:

Michele Bischof, Eric Dau, Rob Dehnert, Andy Flagge, Jason Hoffman, Chris Maiers, Curtis "Wally" Walser, Bob Younie

Committee Member Regrets: Blake DeRouchey

Guests on Conference Line: Leisa Dickson, Nancy

Norsby

Committee Members Absent: Brian Blodgett, Steph Coffey, Dennis Hart, Jason Hill, Larry Hurst, Mike Jensen, Gerard Meyers, William McClain, Shawn Olson, Joel Rohne, Larry Smith, Shawn Wagner, Corey Trucke, Jim Wittenwyler

Guest Attendees: Hollie Davidson



Welcome Remarks - Chair Bischof

Chair Bischof welcomed the group and introductions of those on the conference line were made.

Chair Bischof informed the group that David Barnett and Danny Noble from FirstNet/AT&T are readily available to assist with any needs and support throughout the COVID-19 pandemic.

Review Action Items from Previous Meeting

a. Update on "Whose on FirstNet database (Andy Flagge)

- 1. Continuing work to gather data from agencies
- 2. Approximately 800 people have viewed but waiting for more data to be added

b. FirstNet Call Center update

Chair Bischof and SWIC Maiers report ongoing issues with lengthy call center waits and response times to reported issues

c. 911 FirstNet host remote update (Blake DeRouchey)

Blake DeRouchey unable to attend - no report

d. Discuss questions for Andy Sackreiter

Decision was made by the group to delay Andy Sackreiter's attendance at FirstNet Committee meeting until June due to the current COVID-19 situation.

FirstNet Update (Lesia Dickson)

a. Update Region VII

- 1. Lesia Dickson acknowledges there are issues with the call centers and work continues on improving these issues
- 2. FirstNet Authority is focusing on current issues with COVID-19 pandemic as opposed to future capabilities
- 3. Educational webinars are being developed and will be available soon
- 4. In addition to the webinars, a suggestion was made to include educational PDF documents for future reference

AT&T Update (Nancy Norsby)

a. Tower Site Update

 New towers since the March 2020 meeting include Fenton, New Albin, and Harpers Ferry

SWIC Report – (Chris Maiers)

SWIC Maiers reminded the group that WPS/GETS is available for priority and preemption and come at no cost to agencies. This will allow priority and preemption on other cell phone carriers when calling from a FirstNet phone.

Questions/Comments

None

New Action Items

- 1. Update on "Whose on FirstNet" database (Brian Blodgett, Joel Rohne)
- 2. FirstNet Call Center update (David Barnett)
- 3. 911 FirstNet host remote update (Blake DeRouchey)
- 4. Discuss questions for Andy Sackreiter
- Reschedule Andy Sackreiter meeting attendance for June 2020 FirstNet Meeting (Michele Bischof)

Next Meeting

Tuesday, May12, 2020 @ 9:00 am

Location: *** This meeting will be held by conference line only ***

Conference Call Number:

(866) 685-1580

Conference Code: 8617016175

Follow instructions to MUTE your line

Adjournment

Meeting adjourned at 10:47 a.m.